

Greenbriar Oceanaire Community Association  
Board of Directors  
2017 Goals & Objectives

**Goal #1 – Monitor the Transition Process from the Developer**

- ✓ Work closely with the Association's Attorney to reduce legal costs

**Goal #2 – Improve communication within the Community**

- ✓ Establish Board & Committee Meetings
- ✓ Enhance 2-way Board communications with Constituents & Vendors
- ✓ Provide timely information for the Beacon & GOCA Website
- ✓ Create focus groups with our community

**Goal #3 – Establish an automated request for service (RSF) process for the Association**

- ✓ Reduce the amount of manual data entry for each submission
- ✓ Track actions taken & date completed
- ✓ Implement a 24/7 Customer Service Call Center

**Goal #4 – Develop Long & Short Term Strategic Plans**

- ✓ Establish a Planning Group
- ✓ Identify Capital Improvement & Other Projects Create additional funding resources
- ✓ Develop a Capital Spending Plan

**Goal #5 – Complete Gym/Golf Shop Project on time and on budget**

**Goal #6 – Improve Financial Reporting**

- ✓ Quarterly updates by the Treasurer
- ✓ Monthly reporting to the Board for workshop purposes

**Goal #7 – Improve the audio / visual system for the Clubhouse**

**Goal #8 – Enhance the golfing experience for our members and guests**

- ✓ Frequent updates from Superintendent on course maintenance
- ✓ Resume monthly scorecard by the Community Manager

**Goal #9 – Amend the Election Policy to streamline balloting & counting process**

**Goal #10 – Review and update the By-Laws, Policies, Procedures, Rules and Regulations**

- ✓ Establish a Governing Documents Committee.

**Goal #11 - Continue to evaluate the weed grass problem in the community**

- ✓ Contact Rutgers and LMS about solving kylinga and barnyard grass problem.